

CITY OF MORGAN'S POINT RESORT SURVEY OF RESIDENTS

9/10/2021

COMMENTS

KUDOS:

- Joyce in office helpful and nice officers - Thank you.
- We have noticed garbage men are friendly and helpful. We appreciate them.
- Good police department.
- Jay is great.
- Brian (maintenance) does all he can to help.
- Fantastic city. Everyone does excellent work.
- Love it here. Keep up the good work.
- Brian does a good job in supplying dumpster for waste.
- Jay Montgomery is MVP of MPR.
- Love Joyce.
- Fire Department doing so well.
- Jimbo Snyder does a great job on Neighbors of MPR.

THANK YOU:

- Enjoy using dumpsters for cleaning trees and brush.
- Thank you for taking time to listen to MPR residents.
- Saturday brush & quarterly clean-ups excellent services.
- Excellent place to live.
- Thanks for all you do for us.
- Thank you for serving this beautiful city. We love living in MPR.
- Our family enjoys Easter, Halloween, etc.

REASONS FOR MOVING TO MORGAN'S POINT:

- MPR small, quiet community. Want it to stay that way.
- Sure wasn't higher taxes.
- A descent place to live.
- Like the country feel.
- We love the area and quiet.
- Peaceful, no HOA.
- Peaceful. X3
- Nice neighborhoods.
- Park like settings.
- The lake.
- Love it here.
- Smaller city.

- Love trees and wildlife.
- Affordable.
- Location.
- Nice spaces.
- Cheaper property tax.
- Country feel tranquility.
- Country living but close to the city.

COMMUNICATIONS:

- Communications for people who need help due to mobility issues.

CITY PROJECTS:

Drinking Water

- Notifications of boil notices.
- Is there a way we could pay our water bill with credit cards and not be charged a fee? X2
- Love electronic bill pay.
- Auxiliary water would be beneficial. Septic & sewer plant critically important.

Streets

- If some cross streets have stop signs, all should have.
- Holes in streets getting bigger. X2
- Add more roundabouts.
- Gravel roads need to paved.
- We should start an "Adopt-A Pothole" program. We can start flower seeds into potholes.

Parks and Recreation

- Love new remodel at Kleypas Park. X3
- Open Oakmont park at daylight. Too late at 8:00 in summer for exercise.

Sidewalks/Trails

- Trail network around point.
- No walking trails.
- Sidewalks by high school. X2
- Sidewalks along main roads.
- Sidewalk as related to connecting to City of Temple. Walking path needed.

Street Lights

- City Street Lights Out – Dark makes us more of a target for bad people.
- Oakmont nearest street light, dog walking from 5 pm to midnight.
- Need street light on the corner of Moonlight and Cliffside Circle.

Drainage

- Water drainage -- See pictures

Compliance with Ordinances

- Jay is great
- Noise enforcement enforced (vehicles).
- Compliance with ordinance in need of repair. Code guy needs help and backing from city.

- Trailer park has lots of code violations.
- Let Jay do his job.
- Jay Montgomery is MVP of MPR.

Other

- Vacant lots cleared.
- All city projects need to be addressed ASAP.

CITY DEPARTMENTS:

Administration

- Always feel welcome by front desk at City Hall.
- No financial information, behind in the audit. Lack of fiscal transparency.
- As more people move into town, keep working on supportive infrastructure.
- Joyce in office is helpful and nice officers. Thank you.
- Love Joyce.

Police & Compliance

- Good police department
- Speed limits need to be enforced. X3
- Add Speed bumps.
- Good police department.
- Welcomed by 1st responders.
- No response after hours.
- More people/cut police budget makes no sense.
- I stopped by police office on Wednesday. I learned that sometimes that line loses messages. No one knows why.
- Patrol more in trailer park.

Fire

- Welcomed by 1st responders.
- Fire department doing so well.

Water

- Add water problems to Code Red.
- Low water pressure on Cedar Trails.
- Cap on water bills if leak.

Maintenance

- Brian (Maintenance) does all he can to help.
- Called Maintenance several times, no contact, no return calls. X2
- Specify maintenance fees – Clean up city.
- Problems getting water lines, road repairs or trees trimmed.
- Chip seal road in Oakmont Park.
- Brian does a good job in supplying dumpster for waste.

- Dying trees, city property. Ask and no response.
- Trees hanging over streets. X2
- Had to call maintenance 4 times leaving messages and poor customer service every time I tried to call.

CITY WEBSITE:

- Website needs to be updated more often. X10
- Sometimes City website difficult to find what looking for. X8
- Website hard to navigate – events & ordinances up-to-date. X8
- Timely posting of minutes, packets – needs improvement.
- Too many large pictures on website.
- Website too passive, Information may not be what residents are interested in.
- Website info easy to find and mostly up-to-date. X3
- Not aware of website.
- Less communication.
- Thorough and objective.
- Hard to find quarterly clean-up date.
- Website needs upgrade
- Good information on Website.
- Website easy to use to look up trash and regulations. Would like schedule for upcoming year posted in December.

SUGGESTIONS:

- Expand Marina Facilities.
- Recycling program. X5
- Spectrum cable.
- Sewer System.
- Easements:
 - Clean easements. X2
 - Remove dead trees
- Nature Preservation.
- Pool:
 - Save trees by pool/old boat ramp
 - Closing pool during hours for private parties unnecessary – should be after hours parties.
 - Pool should be for residents only. Priced too high.
- Splash pad for kids. X2
- Freeze taxes at 65.
- Make survey online.
- No more homes.
- Post office at our near old C.C's. X2

- Resurface tennis courts with online scheduling. X3
- Need another pool.
- Need bigger library
- Have waste management supply cans.
- Bike lanes needed.
- City needs another restaurant.
- Volleyball court is full of stickers. Replace sand with artificial turf.
- I think Belton has signs for residents to put in their yard for police warning to help ward off burglars. Could MPR do it?
- Change outbuilding restrictions.
- We need more recreational activity for all ages.
- Gravel roads need to be paved.

WILDLIFE:

- Deer overpopulation. X2
- Trimming of deer herd.
- Stop deer feeding.
- Preserve our wildlife.
- Deer is a problem.
- Relocate some of the deer for their safety.

VOLUNTEERS:

- May volunteer if not traveling.
- Civil Engineering degree, glad to help with kids, other projects.

MISCELLANEOUS:

- Install gate, Lakewood gated community

CONCERNS:

- Taxes too high.
- Ferrell cats.
- Rogers Park reopening.
- Over population. X2
- Lack of leadership. City has fallen way behind in maintaining core infrastructure in planning for growth.
- Compliance needed especially on Dandelion.
- Make our town beautiful. Add nice looking business. Get rid of vacant grocery store and no more liquor stores.
- Influence Ercot from putting us dead last for power priority.
- Why is Grande only internet? Want other options.
- Cannot make it to drop area for brush on Sat. Want it always open.
- Clean up junk yard on Aquatic. Get ride of commercial building on property.
- Control or eliminate oak wilt.

- Wants curfew at parks/tennis courts at 9:00 pm.
- Needs to clean up around mobile homes. City is starting to look like a ghetto.
- Try to save money. Taxes are too high.
- Moved here for quiet, rural. Now too many houses.
- Areas that are trashy need to be cleaned up. X2
- Long list at Marina.